

Welcome to Deep Cleaning LLC. We are delighted to have you as our valued client and wish to ensure that your experience with us is the very best. Below, we present our welcome guide and rules of good conduct to ensure a successful partnership:

1. Open and Clear Communication:

We are committed to transparent communication. If you have any questions, concerns, or requests, please do not hesitate to contact us. We are available by phone, email, or in person, according to your preference.

2. Service Customization:

We understand that each client is unique. We are ready to tailor our services to meet your specific needs. Please be detailed about your preferences so we can meet your expectations.

3. Respect for Privacy and Security:

We respect your privacy and the security of your property. Our team is trained to act with discretion and respect while maintaining the confidentiality of your personal information.

4. Punctuality:

We commit to arriving at the scheduled time. If an unforeseen circumstance prevents us from being on time, we will contact you as soon as possible to inform you.

5. Care of Your Possessions:

We will take all precautions to prevent damage to your possessions during cleaning. In case of any accidental damage, we will inform you immediately and take the necessary steps to address the issue.

6. Payments and Billing:

Our payment options are flexible. Details regarding billing, payment methods, and deadlines are available in our service contract. Please review this information.

7. Cancellations and Rescheduling:

If you need to cancel or reschedule a service, we kindly request that you inform us in advance. This will help us optimize our schedule and accommodate other clients.

8. Satisfaction Guarantee:

We are committed to providing high-quality services. If you are not satisfied with any aspect of our cleaning, please inform us immediately, and we will do our best to rectify the situation.

9. Feedback and Reviews:

We value your feedback. After each service, we encourage you to share your reviews and suggestions so we can continue to improve.

10. Mutual Respect:

We expect all parties involved, our team and you as the client, to treat each other with respect and courtesy. Any disrespectful behavior will not be tolerated.

We appreciate your choice of Deep Cleaning LLC as your cleaning service provider. We look forward to serving you and building a lasting relationship. Welcome to our family of satisfied clients!

Kind regards,

Karina Lenzi
Owner
267-471-3780